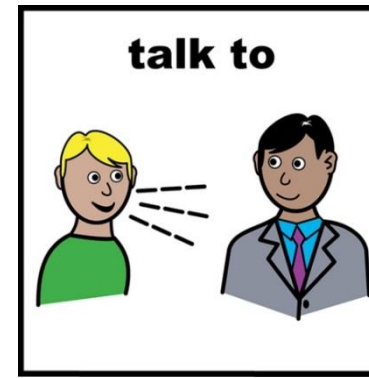




You can complain about anything that makes you feel angry, upset, scared or unhappy. Or if there is something about the service or group that you don't like



You can talk to your support worker, group leader or a volunteer to let them know how you are feeling.

Or tell a family member or friend



You can also let a member of staff know in the office know about how you are feeling

You can call us on 0113 244 3729

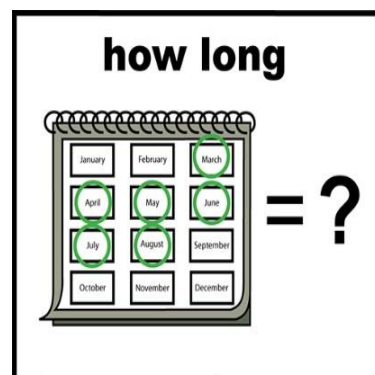


Or call, email or write to People in Action to let us know

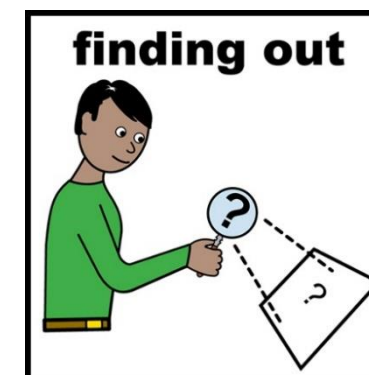
0113 244 3729

nichola.verity@peopleinaction.org.uk

People In Action 3rd Floor Symons House
Belgrave Street Leeds LS2 8DD



We will write to you in 5 days to let you know that we have received your complaint

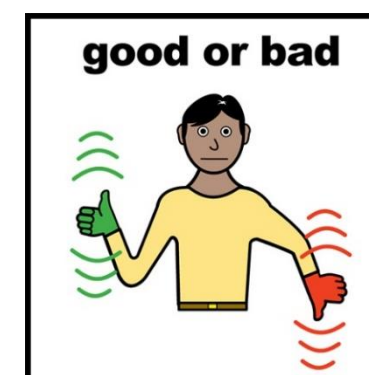


We will look in to your complaint

We may need to ask you more about what has happened so that we can fully understand



You will receive a written report within 28 working days to tell you what we have done and how we will make things better



We hope you'll be happy with the outcome of the complaint, but if not please let us know as we are always looking at ways to improve the service